

## **TABLE OF CONTENTS -**

<b>Cancellation Policy</b>	<b>2</b>
<b>Private Sessions:</b>	<b>2</b>
<b>Agreement to Hold Harmless and Assumption of Risk</b>	<b>2</b>
<b>Privacy Policy</b>	<b>3</b>
<b>Film/Photo Waiver</b>	<b>4</b>

## Cancellation Policy

1. No Refunds after the date of purchase.
2. Payment is paid in full when the following: (Any transaction with an additional services fee will be required during the transaction.)
  - a. Boarding your dog and being dropped off or picked up.
  - b. Six-week training session
  - c. Consultation by K9Crazy Dog Training Owner – Maggie Veliz
3. Refund policy - No refunds will be given for any reason. No exceptions. No refunds once the transaction has been completed. Note: We understand that things come up due to life. K9Crazy Dog Training is a women-owned micro-business. We are not a large chain organization where you can return items for any reason. We are equal to the following:
  - a. When you enroll your kids in youth sports, they no-show after the first few times. No refund.
  - b. When you enroll your teenager in college, after a few classes, they decide not to return. No refund.

### **Private Sessions:**

- **Scheduled Private Sessions/Packages:**
- **In-home Private Sessions/Packages:**
- **All Classes – Pawsitive Puppy, K9 Jump Start,**

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### [Agreement to Hold Harmless and Assumption of Risk](#)

Registration for training at K9CRAZY Dog Training LLC implies that you have agreed to the following:

I understand that attendance at a dog training or play session may pose some risk to myself, members of my family, my guests, and my dog(s), and I expressly assume the risk of any

damage or injury (to myself, my dog(s), and any minors attending a dog training session with my) incurred as a result of a dog training session conducted by or on behalf of K9CRAZY Dog Training, LLC.

I understand that I am responsible for supervising my dog(s) for their safety and the safety of other dogs and people.

If I am bringing children to the session, I understand that it is my responsibility to supervise them for their safety and the dogs' safety.

I am responsible for damages caused by my dog(s), guests, and family members.

I agree to disclose any danger or sensitivities my dog(s) may present to the trainer to minimize all risks. I will immediately inform the trainer of any situations that may provoke aggression in my dog(s) and be responsible for avoiding those situations.

In consideration of my participation in a dog training session or sessions conducted by or on behalf of K9CRAZY Dog Training, LLC, I, on behalf of myself and any minors attending the dog training session(s) with me, waive, release, and agree to hold harmless K9CRAZY Dog Training, LLC and any of its employees, volunteers, agents, insurers, and successors from any causes of actions, claims, demands, losses, injuries, and damages of any kind which may be sustained by them or their dog(s) in connection with the dog training session.

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#### [Privacy Policy](#)

All information received will remain confidential unless specific permission has been requested and received to post to our website or printed materials, as on the **testimonials page**. No home addresses, phone numbers, email addresses, or billing information will be given or sold to another party.

### Film/Photo Waiver

I give my permission to K9CRAZY Dog Training, LLC to use my likeness or my dog's likeness in photograph or video from class (es) and private lesson(s) for use in any or all of K9CRAZY Dog Training LLC media, including but not limited to printed and digital publications. I understand and agree that any photograph or video using my or my dog's likeness will become the property of K9CRAZY Dog Training, LLC. I will receive no compensation for my participation.

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K9CRAZY Dog Training reserves the right, at its discretion, to change, modify, add, or remove portions of these Terms & Conditions. Please check these Terms & Conditions periodically for changes.